

# GroGuardian™

## Preventative Maintenance & Service

Protect your plants, your research and extend the longevity of your plant growth chambers by checking the service offerings and plans that are right for you.

Return the form below to [info@conviron.com](mailto:info@conviron.com) and we will reply with a custom proposal.

✓	Plans	Options		
		Basic	Enhanced	Comprehensive
<input type="checkbox"/>	<b>GroGuardian™ Preventative Maintenance &amp; Service</b> <ul style="list-style-type: none"> <li>Care of critical systems such as controls, refrigeration, humidity and lighting</li> <li><b>Basic:</b> 67 point critical system inspection and peripheral cleaning</li> <li><b>Enhanced:</b> 120+ point critical system inspection, full cleaning annually and peripheral clean semi-annually</li> <li><b>Comprehensive:</b> 120+ point critical system inspection, full cleaning annually and peripheral clean on a quarterly basis</li> </ul>	Annual <input type="checkbox"/>	Semi-Annual <input type="checkbox"/>	Quarterly <input type="checkbox"/>
<input type="checkbox"/>	<b>RapidReply™ Remote Troubleshooting</b> <ul style="list-style-type: none"> <li>Block of hours providing priority access to our service technicians via telephone or online</li> <li>Automatic escalation of ticket when required</li> </ul>	1 to 5 hrs/month <input type="checkbox"/>	6 to 10 hrs/month <input type="checkbox"/>	11 or more hrs/month <input type="checkbox"/>
<input type="checkbox"/>	<b>RapidDeploy™ Service Technicians</b> <ul style="list-style-type: none"> <li>Local resources dispatched to your site and a centralized service backup from Conviron headquarters</li> <li>Factory authorized service personnel trained in equipment malfunction, inspection of critical systems, safety and operational optimization</li> </ul>		<input type="checkbox"/>	
<input type="checkbox"/>	<b>Fleet Audit &amp; Upgrade Plan</b> <ul style="list-style-type: none"> <li>Proactive upgrade paths to the latest controls, lighting, HVAC, opportunities to save on energy costs and other technologies</li> <li>Customized plans that meet your budget</li> </ul>			
<input type="checkbox"/>	<b>Service Seminars*</b> <ul style="list-style-type: none"> <li>Industry-leading, hands-on instructional training at our factory. Classes for user/operator/researchers or service technicians</li> <li>Beginner, intermediate and advanced training to suit your needs. Remote training pricing available upon request.</li> </ul>	Sold separately <input type="checkbox"/>	2 seats <input type="checkbox"/>	3 seats <input type="checkbox"/>
<input type="checkbox"/>	<b>Extended Warranty</b> <ul style="list-style-type: none"> <li>Fixed cost extensions eliminating the need for emergency funds for unexpected downtime</li> <li>Eligibility for extended coverage even on off-warranty equipment</li> </ul>	No additional months <input type="checkbox"/>	Additional 24 months <input type="checkbox"/>	Additional 36 months <input type="checkbox"/>
**	<b>Critical OEM Parts</b> <ul style="list-style-type: none"> <li>OEM parts for reliability</li> <li>Expedited deployment of critical spares</li> </ul>		10% parts discount	

\* Service Seminar seats are limited and normally run in the spring and fall with advance registration. If clients purchase an *Enhanced* or *Comprehensive* package they will have up to five years to use their seats.

\*\* Clients eligible for 10% off standard list pricing for all parts, including spare parts kits for the duration of their plan should they purchase a *Basic*, *Enhanced* or *Comprehensive* GroGuardian™ Preventative Maintenance & Service contract.