



# GroGuardian

Planned Preventative Maintenance & Service Programs

EUROPE



Whether your plant growth chambers, rooms or control systems are new or coming off warranty, or if you have been managing your maintenance on your own, **GroGuardian** provides you the unique benefits of customized care of all your controlled environments.

✓  
**Reasons you need GroGuardian**

- Protect your valuable crops
- Protect your valuable equipment
- Peace of mind
- Cost Control



*" Our research programs are on critical time lines and people are depending on the accuracy of our results. With our customized **GroGuardian** program, we are confident our uptime is maximized and our equipment is performing on-spec."*

*" We produce a high-value crop and we needed a responsive and reliable service partner for our facility. With **GroGuardian**, we have access to factory trained personnel, which ensures we always get the right solutions, the first time."*

## Preventative Maintenance

Conviron offers the following preventative maintenance and service for your chambers and rooms:

✓ **GroGuardian Planned Preventative Maintenance & Service Programs**

- Multi-point inspection of critical operating systems
- Conviron trained, F Gas certified technicians trained in equipment malfunction, inspection of critical systems, safety and operational optimization
- Fixed labour rates
- Remote troubleshooting
- Quarterly, semi-annual, or annual visits, depending on your needs
- Multi-year contract options

✓ **Fleet Audit & Upgrade Plan**

- Proactive upgrade paths to the latest technology
- Customized plans that meet your budget and priorities for controls, lighting, HVAC and opportunities to save on energy costs

✓ **Service Seminars**

- Industry-leading , hands-on instructional training
- Beginner, intermediate and advanced training to suit your needs

✓ **Critical OEM Parts**

- Original Equipment Manufacturer parts for reliability
- Expedited deployment of critical spare parts

## Enhanced Service Programs

Conviron offers the following optional services that can added to your GroGuardian package:

✓ **Software Upgrades**

Software upgrades (limited to core improvements and bug fixes) will be performed at the same time as the audit.

✓ **Spare Parts Replenishments**

Customized critical spare parts kits are available for your specific Conviron chamber model. Recommended spare parts can also be suggested based on your unique chamber use.

✓ **Extended Warranty**

Fixed cost extensions eliminate the need for emergency funds or unexpected downtime.

✓ **Remote Training Support**

Using webinar/phone, operational supplementary training for designated operators or new operators. It can be purchased as a block of hours on an annual basis.

✓ **Service Level Agreement**

Priority access to our service technicians via telephone or online. Automatic escalation or ticket, when required, through the system provided.





## GROUP OF COMPANIES

Founded in 1964, CEL Group of Companies (CEL) comprises Conviron Canada, Conviron USA, Conviron Europe and Conviron Australia together forming the world's leading designer and supplier of controlled environments for plant growth. CEL Group also includes Argus Controls, one of the leading suppliers of plant-centric environmental controls and automation systems used in greenhouse and indoor growing facilities. Together, Conviron and Argus provide technologies to our clients in the plant science research, commercial horticulture, and plant-derived pharmaceutical industries in over 90 countries around the world.



# CONVIRON®

# ARGUS® CONTROLS

CONVIRON EUROPE LTD.  
Unit 1 Hall Barn Road Industrial Estate  
Isleham, Cambridgeshire  
CB7 5RJ, United Kingdom  
serviceeu@conviron.com | [conviron.com](http://conviron.com) | [arguscontrols.com](http://arguscontrols.com)